

Returns Policy:

This Policy applies to products bought from Supanutrition.com. This Policy forms part of the Supanutrition.com's Terms and Conditions, and so words defined in the Terms and Conditions have the same meaning in this Policy, unless the context indicates otherwise. Nothing in this Policy is intended to limit your statutory rights in any way.

Due to the fact that the product is classified as a food item for everyday consumption, we regret that not refunds and or exchanges can be facilitated.

Not what you ordered?

If we accidentally deliver the wrong product to you please notify us please notify us within 7 days of delivery and we will collect the product and exchange it at no charge.

Products damaged in delivery

Should a product be damaged or missing, please notify us within 7 days by logging a query at info@supanutrition.com.

We will arrange to collect the product from you at no charge. Once we have inspected the product and validated your return, we will replace the product as soon as possible.

Preparing your products for a return

To ensure your request is processed as quickly as possible you are responsible for the following when returning your products;

- Package your products safely and securely for protection during transit;
- Clearly mark your return reference number on the outside of the parcel; and
- All products need to be returned in its original packaging.

Failure to adhere to any of these requirements could delay the processing of your request or result in its decline altogether.